

# SPA



WINDMILL VILLAGE HOTEL

TREATMENT MENU



GERMAINE <sup>DE</sup> CAPUCCINI



# WELCOME TO THE SPA AT THE WINDMILL VILLAGE

A peaceful and relaxing oasis away from the hustle and bustle of everyday life. Relax and let our therapists enable you to feel rejuvenated and revived in the tranquil surroundings of our stunning therapy suites.

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## WELCOME TO GERMAINE DE CAPUCCINI

Since its humble beginning in 1964, Germaine de Capuccini has been developing cutting edge skin care solutions for over fifty years as one of the few professional skincare brands with in house laboratories, their team of scientists are dedicated to the highest standards in skin care.

*Through research and innovation our mission is to provide you with genuine solutions to solve your skincare concerns."*

Carole Jones, MD, Germaine de Capuccini UK

The true strength of Germaine de Capuccini lies in its promise to deliver market leading treatments centred around reducing the effects and treating the causes of ageing. Their pioneering research has enabled them to deliver the Germaine de Capuccini treatments within this menu.

Germaine de Capuccini are true skincare experts, not only in offering visible results, but also experts in emotional, physical and spiritual wellness. This knowledge has enabled them to design and deliver treatment protocols which optimise your state of well-being, including a luxurious range of body therapies and spa packages created specifically for the Windmill Village Spa to provide you with the very best of treatments during your time with us.

## OVERNIGHT BREAKS

Wellness Spa Breaks for your mind, body and soul. Indulge in a range of overnight spa breaks and choose a package that suits you and that targets the aims of your stay. Why not stay with friends or a loved one in one of our executive bedrooms.

### SERENITY SPA STAY

Stop, breathe, relax, this is your time, a time to step away from the constant pressures of life, to nurture the mind, body and soul with the aim of leaving you completely at peace, feeling calm and relaxed.

### TREATMENT CHOICES

1 NIGHT:

Baobab Scalp Massage - *25 minutes*

2 NIGHTS:

Warm Candle Massage - *55 minutes*

3 NIGHTS:

Lavender and Royal Jelly Elixir Face and Body Ritual - *85 minutes*

### DETOX SPA STAY

Take time out at the Windmill Village Spa with our range of face and body deep cleansing treatments, treating all aspects of a hectic life style. A seasonal detox is an effective way to clear your body of toxins, which will also speed up your metabolism and enhance your overall health. Our range of treatment choices are aimed at enhancing the benefits combined with a healthy lifestyle and plenty of exercise to get your body on track.

### TREATMENT CHOICES

1 NIGHT:

Spa Boutique Facial - *25 minutes*

2 NIGHTS:

Green Tea Back Cleansing Ritual  
(includes glycolic peel) - *55 minutes*

3 NIGHTS:

Deep Cleansing Green Tea Drainage Massage and Silk Body Ritual - *85 minutes*

### ENERGY SPA STAY

In need of an uplift? Recharge the batteries and restore vitality to the mind, body and soul. At the Windmill Village Spa, we have the perfect overnight package to rejuvenate you, combined with the peace and tranquillity of the Warwickshire countryside. Whether you choose to enjoy the views or relax in our health club, we are here to help you leave with a spring in your step!

### TREATMENT CHOICES:

1 NIGHT:

Energy Leg Therapy - *25 minutes*

2 NIGHTS:

TimExpert C+ Vitamin Facial - *55 minutes*

3 NIGHTS:

Baobab Phytocare Full Body and Scalp Ritual - *85 minutes*

All of our packages include dinner, bed and breakfast, and the longer you stay, the more treatment time that you will receive.

1 NIGHT SPA STAYS – £100.00 PER PERSON

2 NIGHT SPA STAYS – £195.00 PER PERSON

3 NIGHT SPA STAYS – £290.00 PER PERSON

*Single occupancy rooms are subject to a £25 supplement per night.*



## ROOM AND PACKAGE UPGRADES

Personalise your spa break for any occasion with a choice of our upgrade options.

### BEDROOM UPGRADE

Why not upgrade to a Superior or Deluxe bedroom overlooking the hotel grounds and lakes and really enhance your stay.

Prices start from £20.00 per night.



### AFTERNOON TEA

Our traditional Afternoon Teas are a real treat that truly can't be missed. From 'traditional' Afternoon Tea to adding Prosecco for something extra special, our imaginative menu has something for every taste.

### LUNCH

Add lunch to any of our packages and choose from our selected menu.

### CHAMPAGNE ON ARRIVAL

Why not treat yourselves to a bottle of Champagne in your room ready for your arrival.

### GIN EXPERIENCE

Join us for a unique gin experience in our 'Vault 52' gin bar. Discover the origins and history of gin as you taste our expertly selected premium gins, served with a choice of mixer and paired garnishes.

*All upgrades are subject to availability and T&C's.*

*Please contact us on 02476 208800 for prices.*



## DAY SPA RITUALS

Our full day spa rituals are created to allow you to choose a package that is right for your mind, body and soul, focusing on the earth's five elements; fire, wood, earth, water and metal. Each package incorporates full use of our spa facilities, hire of a robe package and one course lunch with a glass of house wine.

**FIRE - RELAX** 75 MINS  
£99.95 PER PERSON

*For a calm body and mind – includes a back massage and facial.* Our Fire Spa Day, aimed at total relaxation for those in need of some me time, this package commences with a **Warm Shea Butter Candle Back Massage**; the warm oil soothes tension with deep flowing massage movements whilst the aromas of lavender, ylang-ylang and sandalwood relax the mind; you will also receive a **Royal Jelly De-stress Facial**. Both treatments are combined with holistic warm Obsidian stones based with renowned royal jelly elixir, this facial therapy soothes skin showing signs of stress and suits all skin types.

**WATER - HYDRATION** 75 MINS  
£99.95 PER PERSON

*For natural skin rehydration. Ideal for thirsty skin. Includes full body exfoliation, body wrap and facial.*

Immerse your face and body in intense hydration. Your treatments commence with a **full body exfoliation**, followed by a **hydrating and softening silk wrap**, followed by application of volcanic Jeju water, enriched with hyaluronic acid. Your treatment is complete with a **boutique spa facial**.

**EARTH - DETOXIFYING** 90 MINS  
£124.95 PER PERSON

*Body cleanser, which includes a cleansing back treatment and our energising leg treatment.*

Our detoxifying package is designed for those in need of an escape of the hectic life, to restore inner well-being and give your body a deep cleanse. This package includes our **Deep Cleansing Green-Tea Back Facial** and **Baobab Energizing Leg Therapy**, ideal for improving cellulite, sluggish circulation, swollen legs and ankles.

**WOOD - STIMULATING** 75 MINS  
£99.95 PER PERSON

*Microcirculatory activation – includes exfoliation, massage and energising leg treatment.*

For those in need of a pick me up! Awakening the senses with the wood symbol, this package commences with a **back and leg exfoliation** with the seed and oil of the baobab superfood; anti-oxidising, stimulating and helping to renew the skin. This will be followed by our **Deep Heat Active Back Massage**, for relief of muscular tension and with the aromas of mint, sage and cinnamon. Your package is complete with our **Baobab Energizing Leg Therapy** perfect for those whose feet and mind need revitalizing.

**METAL- VITALITY** 55 MINS  
£109.95 PER PERSON

*For a skin and mind boost. Includes anti-ageing facial and scalp massage.*

The metal Chinese symbol relates to restoring vitality to the mind, and a boost to the skin. This package includes our **TimExpert C+ Citrus Vitamin Boost Facial** that gives the skin the boost it needs to illuminate and brighten the complexion, aiding absorption of collagen, this therapy is renowned for its anti-ageing benefits too. With citrus aromas of lemon, orange, and Ume extract, combined with our baobab revitalizing hair oil to nourish, soothe and restore life back into the scalp and limp, dry hair.



## SPA DAY PACKAGES

All of the below packages include full use of the spa facilities and hire of a robe package.

### AFTERNOON INDULGENCE

£42.95/£52.95 PER PERSON

The perfect afternoon treat; enjoy an afternoon tea together with one 25 minute spa treatment from the treatment choice menu below.

### RE-GIN-VERNATE SPA DAY

£39.95/£49.95 PER PERSON

Learn about the history of gin and sample 3 premium gins in our new 'Vault 52' gin bar, and enjoy one 25 minute spa treatment.

### COCKTAIL PAMPER DAY

£39.95/£49.95 PER PERSON

Treat yourself and your friends to a pamper cocktail spa experience, inclusive of a cocktail on arrival and one 25 minute spa treatment.

### RELAXATION SPA DAY

£49.95/£59.95 PER PERSON

Includes a light lunch, glass of house wine, robe package and use of our leisure facilities, with one 25 minute spa treatment.

Perfect for hen parties!

### INDULGENCE SPA DAY

£69.95/£79.95 PER PERSON

A full day of relaxation, complete with a welcome hot drink upon your arrival, light lunch, glass of sparkling wine, robe package and use of our leisure facilities with two 25 minute spa treatments.

### TREATMENT CHOICE LIST;

- Collagen Boost TimExpert Eye Treatment
- Baobab Scalp Massage
- Germaine de Capuccini Boutique Facial
- Baobab Full Body Exfoliation
- Energizing Leg Therapy
- Hopi Ear Candle
- Express Manicure
- Express Pedicure

*All of the above treatments are suitable for pregnancy, provided client is over the first trimester.*

*Please note that midweek (Mon to Fri) and weekend (Sat & Sun) prices vary.*



## GERMAINE DE CAPUCCINI ADVANCED FACIALS

All our facials are tailored to suit all age and skin types, whilst targeting ageing and specific concerns. The facials are truly results driven and also focus on your well-being and include relax protocols, aroma inhalation, exclusive complexes, relaxing and targeted massage techniques, our no1 selling rosehip oil and awakening protocol with neck stretches and floral aroma to deliver the best facial experience.

SPA PRESCRIPTIVE FACIAL                      55 MINS  
 £60.00 / £65.00

*Suitable for all skin types.*

Our spa prescriptive facial is designed to suit your skins needs, treating all skin types and concerns including stress, hydration, skin balancing and dryness. Your facial commences with skin analysis, warm pinda welcome touch and warm towel aroma inhalation of oils based with ylang-ylang and lavender to relax your mind and body. Followed by deep cleanse, exfoliation, application of serums and creams are then massaged in the face, neck and décolleté area. A mask is then applied to target and treat your skins needs, followed with a scalp massage and complete with rosehip oil, moisturisers and awakening protocol.

ROYAL JELLY DESTRESS FACIAL                      55 MINS  
 £60.00 / £65.00

*A strengthening facial for tired, stressed skin with Obsidian and Onyx stones.*

Packed with anti-oxidants and essential nutrients, our Royal Elixir Facial is ideal for tired and stressed skin. The skin regains its strength and natural immunity against daily aggressions. 97% of clients' claim their skin is left smoother, radiant and with a healthy appearance. \*

HYDRACURE INTENSE HYDRATION FACIAL  
 55 MINS  
 £75.00 / £80.00

*Deeply hydrating facial for dehydrated skin.*

After just 1 treatment, 100% of clients have more hydrated skin\*. This is achieved through our unique "Hydractive" blend of ingredients including hyaluronic acid and natural spring water from the Izumo Yumura thermal spring in Japan. Your skin is provided with the natural healing ability to retain moisture. \*\*



\* Self-assessment test on 30 individuals after 1 treatment

\*\* Self-assessment test on 101 individuals after 1 treatment

# GERMAINE DE CAPUCCINI ADVANCED ANTI-AGEING FACIALS

Germaine de Capuccini excel in the creation of anti-ageing products and facials. With an exceptional research and development team they have created some of the most innovative anti-ageing treatments and a complex of ingredients, winning awards across the globe. All the facials are designed to relax the mind with relaxing protocols and techniques to produce results.

## TIMEXPERT C+ VITAMIN BOOST 55 MINS £80.00 / £85.00

An advanced facial using the power of Ume extract (from Japanese plum) to fight against damaged elastin and collagen fibres caused by UV radiation and excess sugar in the diet. Additionally a derivative of Vitamin C+ provides a powerful anti-oxidant protector and firmer, offering the skin a fresh, healthy glow. In just one session 97% of clients declare their skin is smoother, more radiant and healthier. \*

*\*Self-evaluation of 122 individuals after 1 treatment*

## TIMEXPERT RIDES COLLAGEN BOOST 75 MINS £100.00 / £105.00

*Targeting lines and wrinkles.*

Our exclusive Micro-Dermoxine Complex® and Pro-Collagistine Fill technology combine to neutralise and inhibit micro-tensions whilst increasing natural collagen and elastin production. Combined with the healing benefits of Obsidian stones. 98% of our clients declared their wrinkles were reduced. \*

*\*Self-assessment test on 41 individuals after 4 treatments.*

*Course of 5 treatments is recommended.*

## SYNERGYAGE AOX PEEL 40 MINS £55.00 / £60.00

*Option to upgrade to include Vitamin A.*

A deeply renewing and anti-oxidising facial peel suitable for even the most sensitive of skin. Our AOX system stimulates the synthesis of collagen and elastin, reduces pigmentation and dark spots whilst hydrating and renewing the skin. 100% of clients show visibly renewed skin which is smoother, more luminous and firmer.

*Recommended 1 a week, over 4 weeks.*

## TIMEXPERT SRNS GLOBAL ANTI-AGEING FACE & EYES TREATMENT 75 MINS £105.00 / £110.00

Every day, thousands of our cells are damaged by lifestyle and environmental aggressions. Over time, the gene structure within these cells becomes unable to repair itself and stops producing essential proteins that naturally slow down the ageing process. Global Anti-age reactivates these dormant genes and boosts cellular regeneration using "Epigenol" and "Zinc-Glycine Complex". A powerful all-round anti-ageing treatment that provides firming, wrinkle reduction, revitalisation, improved pigmentation and hydration. 99% of clients have firmer, supple and nourished skin after a single session.

*\*Self-assessment test on 173 individuals after 1 treatment.*

## TIMEXPERT LIFT (IN) FACIAL THERAPY 75 MINS £100.00 / £105.00

With visible results from the first treatment, the Define Lift treatment is set to revolutionise non-surgical lifting. Its unique approach works on the three essential factors of skin rejuvenation: vertical lifting, lateral lifting and volume. Define Lift includes a unique and extraordinary facial massage, which uses a very precise 360 degree sculpting technique, working on the facial oval from every angle. This together with the powerful formula within the treatment provide unparalleled results. For maximum results, a course of four can be taken with one treatment taken each week.



## GERMAINE DE CAPUCCINI BODY MASSAGES AND WRAPS

SPERIENCE SILK WRAP 40 MINS  
£55.00 / £60.00

*A luxurious, smoothing and hydrating body wrap.*

Envelop your skin with velvety smooth silk extract. Like a second skin, this exquisite mask deeply hydrates your skin and provides it with a satin appearance and a silky touch.

SPERIENCE AROMA MASSAGE  
BACK MASSAGE £35.00 / £40.00 - 25 MINS  
FULL BODY MASSAGE £70.00 / £75.00 - 55 MINS

*A Feng Shui inspired massage.*

Based on traditional Chinese philosophy, our Sperience Elements massage is specifically catered for you by matching one of our 5 active oils to your zodiac sign. During this sensual massage, your therapist will relieve tension and negative energy throughout your body. Oil blend choices of Relax, Detox, Energize, Hydrate and Stimulate.

UPGRADE YOUR MASSAGE £5.00  
*To include our deep heat thermo oil for areas of tension.*

PHYTOCARE BAOBAB BODY RITUAL 85 MINS  
£95.00 / £100.00

A sublime relaxing ritual of soothing lymphatic massage with prodigious products produced from the African oil, baobab, taken specifically from the Organic Oil of Seeds from the baobab tree. A nourishing, protective and hydrating experience combining full body exfoliation and massage with a gentle stress reducing scalp therapy.

*Suitable for pregnancy.*

MEDITERRANEAN WARM CANDLE MASSAGE 55 MINS  
£70.00 / £75.00

*A warming and nourishing full body massage.*

Choose one of our Mediterranean inspired massage candles; Lavender, Olive or Citrus which will be burned while you enjoy a relaxing pinda massage. The warm oil from the candle is then poured over the body for a prolonged body massage, using deep and soothing movements. This indulgent massage will ease tension whilst natural antioxidants will hydrate and nourish the skin.

REFLEXOLOGY 60 MINS  
£55.00 / £60.00

An ancient pressure point therapy concentrating on a miniature map of the body's organs and glands that is based on the feet. This technique helps the body's natural healing process and relaxes both mind and body.

*Subject to availability.*

HOPI EAR CANDLE 25 MINS  
£30.00 / £35.00

Our relaxing Hopi Ear Candle works like a chimney by drawing impurities to the surface, where they can be gently removed. Beneficial to sinus and migraine sufferers and those who travel a lot.

*Suitable for pregnancy.*

DETOX GREEN-TEA BACK CLEANSE 40 MINS  
£60.00 / £65.00

An ideal treatment for problematic skin to the back. The back is deep cleansed and exfoliated to help stimulate circulation and remove dead skin followed by a massage with a detoxifying green tea massage gel and finished with a purifying mask.

DETOX GREEN TEA FULL BODY MASSAGE 55 MINS  
£70.00 / £75.00

A drainage massage for the body, ideal for those suffering with water retention, bloating and in need of releasing toxins, this massage uses the powerful anti-oxidising green tea massage gel.

BODY ELEMENTS  
BACK SCALP & FACE £60.00 / £65.00 - 40 MINS  
BACK ONLY £35.00 / £40.00 - 25 MINS  
*A traditional massage combined with Obsidian and Onyx semi precious stones.*

Take refuge with our elements massage, combining traditional 'hands on' massage with pindas, Obsidian and Onyx stones, reflex points and muscular areas prone to tension. Through a brief sensory smell selection, choose one of our 5 pre-blended oils: Relax, Revitalise, Hydrate, Energize or Detox. This therapy will leave your mind, body and soul balanced and re-harmonised.

ENERGIZING LEG THERAPY 25 MINS  
£35.00 / £40.00

A perfect treatment for tired, achy legs. This treatment commences with exfoliation and is followed by a massage to the legs. It finishes with a touch of dreamy legs gel, leaving you radiant and walking on air.

## GERMAINE DE CAPUCCINI BODY EXFOLIATIONS

These exfoliations can be combined with any Germaine de Capuccini massage.

BAOBAB SEED EXFOLIATION 25 MINS  
£35.00 / £40.00

*A luxurious exfoliation to nourish and protect the skin.*

Using the seed of the baobab combined with the nourishing oil to gently exfoliate and hydrate the skin – our best-selling exfoliator for the body.

BAMBOO EXFOLIATION 25 MINS  
£35.00 / £40.00

*An invigorating exfoliation to energise the skin.*

Using extracts of sustainably sourced bamboo combined in a nourishing cream to hydrate the skin, whilst gently removing the dead skin cells, complete with a spritz of hydrating Jeju water.

## GERMAINE DE CAPUCCINI FACE AND BODY TREATMENT ENHANCERS

Add on to any Germaine de Capuccini facial or body treatment.

BAOBAB SCALP MASSAGE 15 MINS  
£20.00 / £25.00

*Stress relieving neck and scalp massage.*

A nourishing and moisturising neck and scalp massage utilising the benefits of ethically sourced baobab seed oil. A highly effective stress relieving experience ideal to add to any face or body treatment.

AROMA BACK MASSAGE 25 MINS  
£35.00 / £40.00

Based on traditional Chinese philosophy, our Spierence Elements massage is specifically catered for you by matching one of our 5 active oils to your zodiac sign. During this sensual massage, your therapist will relieve tension and negative energy throughout your body. Oil blend choices of Relax, Detox, Energize, Hydrate and Stimulate.



TIMEXPERT COLLAGEN EYE-FIX 15 MINS  
£20.00/£25.00

*Express eye treatment to reduce puffiness, lines and wrinkles.*

Utilising our exclusive Micro-Dermoxine Complex® and Azarole Buds, results are seen immediately after this 15 minute flash treatment. Lines and wrinkles are filled in and puffiness is reduced, rejuvenating the eye contour. In just a single session, 87% of clients have reduced wrinkles\*, increasing to 100% after a course of 4\*\*.

*\*Self-assessment test on 67 individuals after 1 treatment*

*\*\*Self-assessment test on 15 individuals after 4 treatment*

GLYCOCURE RENEWING PEEL 15 MINS  
£20.00

*Exfoliation peel to renew the skin at the deepest level.*

An advanced exfoliation peel to eliminate dead skin cells, detoxify the dermis and reduce congestion. Formulated with Alpha Hydroxy Acids (AHAs), wrinkles and pigmentation are reduced and the skin is left more balanced and hydrated, enhancing the effects of subsequent treatments.

*After treatment the client must avoid exposure to sunlight for 3-4 days.*



## GERMAINE DE CAPUCCINI FOR MEN

MEN'S SPA PRESCRIPTIVE CLEANSING FACIAL 55 MINS  
£70.00 / £75.00

Men's deep cleansing facial is designed to suit your skins needs, treating all skin types and concerns including stress, hydration, skin balancing and dryness. Your facial commences with skin analysis, warm pinda welcome touch and warm towel aroma inhalation of oils based with ylang-ylang and lavender to relax your mind and body. Followed by deep cleanse, exfoliation, application of serums and creams are then massaged in the face, neck and décolleté area. A mask is then applied to target and treat your skins needs. Followed with scalp massage and complete with rosehip oil, moisturisers and awakening protocol of neck stretches are applied to release tension.

MUSCLE REVIVER - BACK, NECK & SCALP 40 MINS  
£55.00 / £60.00

*Traditional massage combined with deep heat massage gel.* Take refuge with our reviver massage, combining traditional 'hands on' massage with a deep heat massage gel to elevate muscular strain-focusing on reflex points and muscular areas prone to tension. Through a brief sensory smell selection, choose one of our 5 pre-blended oils: Relax, Revitalise, Hydrate, Energize Or Detox. This therapy will leave your mind, body and soul balanced and re-harmonised.

## MANICURES AND PEDICURES

EXPRESS MANICURE 25 MINS  
£35.00 / £40.00

A manicure to tidy up the hands which includes filing and moisturising. The treatment ends with adding a coloured polish or strengthener.

EXPRESS PEDICURE 25 MINS  
£35.00 / £40.00

Warmed aromatherapy oils nourish and condition neglected feet and nails. The extra-rich hydration replenishes heels, lavishing a rich and healing action on your skin.

GEL POWER POLISH 50 MINS  
£25.00 / £30.00

Stand out from the crowd with a 14 day high gloss shine power polish. Perfect to finish off a manicure or pedicure. Includes Shellac.

GEL POLISH REMOVAL 25 MINS  
£10.00 / £15.00

Soak-off of gel polish.

FILE AND POLISH 15 MINS  
£10.00 / £15.00

Shape and style.

LUXURY MANICURE 50 MINS  
£40.00 / £45.00

A luxurious treatment that leaves nails, cuticles and skin feeling soft, neat and healthy, includes work on the cuticles and pampering massage. A complete treatment and superb comfort for beautiful hands. A clear or colour polish is applied at the end of this treatment.

LUXURY PEDICURE 60 MINS  
£45.00 / £50.00

A luxurious treatment that leaves nails, cuticles and skin feeling soft, neat and healthy, includes work on the cuticles and hard-working heels. A complete treatment and superb comfort for beautiful, lighter feeling feet. A clear or colour polish is applied at the end of this treatment.

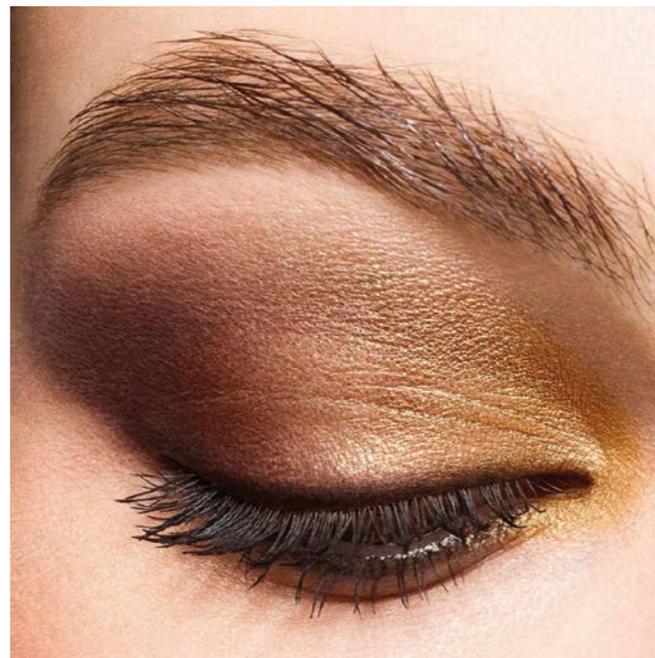


## WAXING

LIP OR CHIN WAX	10 MINS	£10.00
LIP AND CHIN WAX	20 MINS	£17.00
UNDERARM WAX	20 MINS	£14.00
BIKINI WAX	30 MINS	£20.00
BRAZILIAN WAX	45 MINS	£35.00
HOLLYWOOD WAX	50 MINS	£45.00
HALF LEG WAX	30 MINS	£25.00
FULL LEG WAX	50 MINS	£40.00
FULL LEG AND BIKINI WAX	80 MINS	£55.00
BACK WAX	45 MINS	£40.00

## BROWS AND LASH

EYE BROW SHAPE	20 MINS	£15.00
EYE BROW TINT	20 MINS	£15.00
EYE LASH TINT	30 MINS	£20.00
BROW AND LASH TINT	30 MINS	£24.00
EYEBROW SHAPE AND TINT	30 MINS	£25.00
LUXURY BROW AND LASH TINT	30 MINS	£25.00



## BOOKING AND TREATMENT ADVICE

### CANCELLATION T&C'S

#### TREATMENT ONLY

For individual treatment bookings, a £15 fee is charged upon booking by way of deposit. Please note that we require at least 24 hours' notice should you wish to cancel or change your Spa appointment. Any appointments that are not cancelled within this time frame will be fully chargeable.

Members are eligible for 20% discount on treatment bookings, Monday to Friday only.

#### SPA DAY PACKAGES

Full pre-payment is required upon booking for any Spa Day package. 48 hours' notice is required in order to receive a full refund.

#### OVERNIGHT SPA PACKAGES

For Spa Breaks, a £25 per person non-refundable deposit is required in order to confirm your booking, with final balances due at least two weeks prior to your arrival.

### PREGNANCY ADVICE

Pregnancy, certain medical conditions or injuries may prevent the availability of certain treatments. If you are pregnant please notify us before your arrival, as some treatments may not be suitable for you.

### ARRIVAL

We advise all of our guests on spa packages to arrive at least 40 minutes prior to their appointment so that we can register their arrival, after which the leisure facilities are available to unwind and relax.

Please come to the Spa at least 10 minutes prior to your appointment to register and complete our health questionnaire.

Late arrival may lose you some of your precious time.

Please note, a 15 minute consultation period is required in addition to the treatment times displayed. Please ensure that you arrive on time for your treatment to allow this consultation period to take place.

*Treatments for those under the age of 16 are restricted to manicures and pedicures only and require parental consent via signature prior to the treatment.*

### GIFT VOUCHERS

Personalised gift cards are available, please call us on 02476 208800 for further information. All vouchers are valid for 6 months only.

We also offer a 'TreatCard' loyalty scheme which can reward you with free treatment time within our Spa.





## WINDMILL VILLAGE HOTEL

TEL: 02476 404040 | SALES TEL: 02476 208800

[WWW.WINDMILLVILLAGEHOTEL.CO.UK](http://WWW.WINDMILLVILLAGEHOTEL.CO.UK) | [LEISURESALES@WINDMILLVILLAGEHOTEL.CO.UK](mailto:LEISURESALES@WINDMILLVILLAGEHOTEL.CO.UK)

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BIRMINGHAM ROAD, ALLESLEY, COVENTRY. CV5 9AL