

Windmill Club Terms and Conditions

Eligibility

The club card is only eligible for members who have signed up to the scheme and are in possession of an active club card and must not under any circumstances be given to non-members to claim on their behalf.

Participants must be aged 18 years of age or older to claim any alcoholic drinks available from the club card.

There is no cost to participate in the scheme.

Loft18 – 15% off food & drinks

A valid club card must be presented when ordering food and drinks at Loft18 to qualify for the discount. The 15% discount is available 7 days a week and will be applied to the total bill in the restaurant. For each individual order placed, a maximum of four guests who are dining can claim this discount.

Discounts on drinks can only be claimed in conjunction with a meal in Loft18.

Excludes key dates including Valentine's Day, Mother's Day, Father's Day, Christmas Day, Boxing Day, and New Year's Eve.

Discount cannot be used against Bottomless Brunch.

Cellar Bar – 10% off food and drinks

A valid club card must be presented when ordering drinks and food in the Cellar Bar to qualify for the discount.

The 10% discount is available 7 days a week and will be applied to the total bill. For each individual order placed, a maximum of four guests can claim this discount.

Vault 52 – 10% off drinks

A valid club card must be present when ordering drinks in Vault 52 to qualify for the discount.

The 10% discount is available 7 days a week and will be applied to the total bill. For each individual order placed, a maximum of four guests can claim this discount.

Discounts cannot be used against Gin Experiences.

Spa treatments – 10% off

A valid club card must be presented when booking and receiving the treatment.

10% off only applies to spa treatments only. Discount only applies to the cardholder receiving treatment.

Golf and Leisure – No membership joining fee

Discounts to all memberships will only apply following an initial 3-month membership period. A valid club card must be presented when joining.

Discount is only available to new members and all membership types are included.

Best Available Accommodation – 10% off

For the rate to be honoured a valid club card must be presented at check-in.

All reservations must be made directly with the hotel; any third-party bookings will disqualify you from receiving a discount.

Reservations can only be made in the card holders name with a maximum of one room per night.

Private Events – 5% off

Discounts on private events will only apply following an initial 6-month membership period. Any booking must show proof of membership before a discount can be applied.

Discounts on private events will only apply to room hire, pre-ordered food, and drinks and can only be applied to contracted numbers. Any additional items added thereafter will be charged at the published rates. Discounts cannot be applied to items sourced through third-party companies, this includes but is not limited to; DJ's and a chair covers.

Drinks purchased on the day of the event will not qualify for a discount.

Public Events – 10% off

Discounts on public events will only apply following an initial 3-month membership period. Any booking must show proof of membership before a discount can be applied.

'Public events' refers to any event that is hosted in one of the hotel's function suites i.e. Windmill Suite and Pickford Suite. Each cardholder can claim the discount for up to a maximum of six guests per event.

Discounts can only be applied to numbers confirmed at the final payment stage. Any additional persons added thereafter will be charged at the published rates.

Drinks purchased do not qualify for a discount.

Excludes key dates including Christmas Day.

General

The Windmill Village Hotel, Golf Club, and Spa may withdraw the scheme at any time, although it will honour valid claims that have been notified in advance.

Lost cards will be replaced accordingly.

Your club card cannot be used in conjunction with any other promotion or offer.

The Windmill Village Hotel, Golf Club and Spa reserves the right to deem invalid any claim at its discretion if it believes the claim has been falsely submitted. Unconditional withdrawal from the scheme will follow if it is considered that the claim was done to falsely claim goods from the Windmill Village Hotel, Golf Club and Spa

All participants must abide by these terms and conditions. The Windmill Village Hotel, Golf Club and Spa reserves the right to cancel the participation of any participant it believes to be acting in violation of these terms and conditions.

The Windmill Village Hotel, Golf Club and Spa decision shall be final, and no correspondence will be entered into. The Manor Hotel reserves the right to make any change to the scheme or to these terms and conditions at any time.